



# After Sales products and services.

Take good care with Vertu Mercedes-Benz.

**Mercedes-Benz**

The best or nothing.



# Vertu Mercedes-Benz.

Mercedes-Benz of Ascot, Reading and Slough are proud to be part of Vertu Motors plc, the sixth largest motor Retailer in the UK.

Here we offer the complete Mercedes-Benz experience, including the full model range, sales advice, Approved Used, insurance and After Sales services.

Our staff have a genuine passion for Mercedes-Benz and are here to share their expertise if you have any questions. Every one of us wants to ensure that you receive the very best experience.

Securing the best offer on a new Mercedes-Benz couldn't be easier when you visit a Vertu Mercedes-Benz Retailer. As part of a larger organisation, we can source unrivalled deals.


Our Reading and Ascot locations are also authorised smart Retailers. When you visit, you can use our on-site tablets to create the perfect smart car: small, agile and configured to your choice of body type, colour, interior, exterior and more.


Our ethos is to provide a service built on trust and this extends beyond the moment you drive away in your car. Equipped with the very best diagnostic and servicing tools, our technicians ensure your vehicle receives the best care possible.


We would like to personally thank you for taking an interest in both Mercedes-Benz and Mercedes-Benz of Ascot, Reading and Slough. Please get in touch with our sales team if you have any further questions. We're here to help you.





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# Mercedes-Benz After Sales.

When you buy a Mercedes-Benz, you don't just buy a car, you buy a luxury motoring experience. At Vertu Mercedes-Benz we understand this, which is why we offer a full After Sales programme. Over the following pages, you'll find the products and services that ensure you get the most from life as a Mercedes-Benz owner, both on and off the road.



# Mercedes-Benz Collection 2018.

As the cold bites and winter makes its presence felt, the Mercedes-Benz Collection is on hand to help keep you warm, dry and looking your best. Whether you're going skiing or visiting family at Christmas, you can travel in style with our weekend luggage and be on time and on trend with the Classic Carré chronograph watch. Keep your morning coffee (and hands) warm with a thermo mug and for everything else there's a Victorinox Swiss Army Knife.

Discover the Mercedes-Benz Collection this winter at Vertu Mercedes-Benz.

[> View Collection brochure](#)



Thermo mug

£11.00 (inc VAT)



Weekend bag

£198.00 (inc VAT)



Victorinox Swiss champ pocket knife

£110.00 (inc VAT)



Men's chronograph watch, Classic Carré

£245.00 (inc VAT)



Mercedes-Benz perfume for women, 60 ml

£56.00 (inc VAT)



Wall Calendar, Passenger Cars, 2019

£29.00 (inc VAT)

# Successful season enters its final lap.

As the 2018 Formula One™ season draws to its close, the Mercedes-AMG Petronas team has much to be happy about. Leading the Constructors' Championship with only a few races to go, and with Lewis Hamilton hoping to extend his lead in the Drivers' Championship, the team has had a remarkable season. But they're not taking their foot off the accelerator and are focused on taking each race as it comes. Let's hope they can continue and bring this season to a glorious end.

[> View Collection brochure](#)



Lewis Hamilton British GP  
2018 Special Edition Cap  
£43.50 (inc VAT)



Mercedes-AMG Petronas  
Motorsport 2018 Logo Mug  
£18.24 (inc VAT)



Backpack  
£56.00 (inc VAT)



# Experience the future for free.

Your Mercedes me Adapter is waiting to be fitted.

Get the latest in-car technology and discover an innovative way to interact with your Mercedes-Benz. The new Mercedes me Adapter lets you connect to your car through your smartphone, so you get a host of exclusive features, such as:

- View vital data from your car, including mileage and fuel levels
- Document your driving with a display of the route, distance and time taken
- Set reminders for appointments and vehicle checks
- In case of an accident or breakdown, raise the alarm for assistance
- Use the app to contact your Mercedes-Benz Retailer or the nearest one to your current location.

To register for your fitting for your free Mercedes me Adapter, contact your local Vertu Mercedes-Benz Retailer.

[> Register](#)



# Meet winter head on with Mercedes-Benz Accessories.

Winter may be here, but that doesn't mean you have to hibernate. With the Mercedes-Benz Accessories range you can keep active and enjoy the very best the season has to offer. Install our boot tub to prevent scuffing from snowshoes, ski gear and other seasonal equipment. Our branded rubber floor mats protect against muddy, icy shoes after those fresh winter walks. And with our smart coat hanger you'll always have a warm, crease-free change of clothes waiting in the car. Mercedes-Benz Accessories help you make the most of winter.

All accessories can be purchased through your Vertu Mercedes-Benz Retailer.

[> View all Accessories](#)



Coat hanger

£67.60 (inc VAT)



Illuminated star

£120.00 (inc VAT)



Boot tub

from £88.00 (inc VAT)



Sill protector

from £41.00 (inc VAT)



Bicycle rack

£121.00 (inc VAT)



Rubber floor mats

from £57.00 (inc VAT)





# Take good care of your Mercedes-Benz.

ServiceCare Plans start at just £28 a month.\*

There's no better way to look after your Mercedes-Benz than regular servicing at your Vertu Mercedes-Benz Retailer. When you bring your car to us, you can be sure it's in the hands of those who know it best, and with a Mercedes-Benz ServiceCare Plan, you know exactly how much your costs will be in advance.

With a ServiceCare Plan you will enjoy all of the following benefits:

- Service costs spread across manageable monthly payments
- A guarantee against parts and labour price rises for the duration of your plan
- Inclusive cover for additional items, including brake fluid, spark plugs, fuel filters, air filters and screen wash
- Mercedes-Benz GenuineParts
- Complimentary Roadside Assistance.

Trust the right people with your Mercedes-Benz.

[> Get a ServiceCare Plan](#)



# Take good care of your Mercedes-Benz.

Fully inclusive monthly rates - based on number of services and payment term.

	2 Services		3 Services		
	12 months	24 months	12 months	24 months	36 months
A-Class	£56.00	£28.00	£102.00	£51.00	£34.00
B-Class	£58.00	£29.00	£102.00	£51.00	£34.00
CLA	£58.00	£29.00	£102.00	£51.00	£34.00
GLA	£58.00	£29.00	£102.00	£51.00	£34.00
GLC	£64.00	£32.00	£117.00	£58.50	£39.00
SLC	£64.00	£32.00	£105.00	£52.50	£35.00
SL	£66.00	£33.00	£114.00	£57.00	£38.00
CLS	£68.00	£34.00	£111.00	£55.50	£37.00
C-Class	£70.00	£35.00	£114.00	£57.00	£38.00
GLE	£70.00	£35.00	£117.00	£58.50	£39.00
E-Class	£74.00	£37.00	£123.00	£61.50	£41.00
GLS	£76.00	£38.00	£126.00	£63.00	£42.00
S-Class	£78.00	£39.00	£123.00	£61.50	£41.00
G-Class	£92.00	£46.00	£171.00	£85.50	£57.00

	4 Services			
	12 months	24 months	36 months	48 months
A-Class	£152.00	£76.00	£50.67	£38.00
B-Class	£160.00	£80.00	£53.33	£40.00
CLA	£160.00	£80.00	£53.33	£40.00
GLA	£160.00	£80.00	£53.33	£40.00
GLC	£148.00	£74.00	£49.33	£37.00
SLC	£144.00	£72.00	£48.00	£36.00
SL	£152.00	£76.00	£50.67	£38.00
CLS	£152.00	£76.00	£50.67	£38.00
C-Class	£152.00	£76.00	£50.67	£38.00
GLE	£156.00	£78.00	£52.00	£39.00
E-Class	£164.00	£82.00	£54.67	£41.00
GLS	£172.00	£86.00	£57.33	£43.00
S-Class	£188.00	£94.00	£62.67	£47.00
G-Class	£244.00	£122.00	£81.33	£61.00

\*Effective from 1 April 2018. Information correct at time of going to print.  
Prices subject to change without prior notice. Vehicles up to 12 months old/before first service. Prices valid for Mercedes-AMG 43 models.

ASM144/09/16



# My Service.

My Service offers you a choice of maintenance, servicing and repair options to suit your lifestyle. When you have a workshop appointment at your Vertu Mercedes-Benz Retailer, you can choose from our Drop&Go, Lounge, Drive or Collect services.

- **Drop&Go** – drop off your Mercedes-Benz between 8am and 10am, leave us your keys, and we'll have it ready for you to collect any time from 4.30pm until we close
- **Lounge** – unwind in our comfortable lounge facilities while our technicians work on your Mercedes-Benz, knowing that we'll have you back on the road as soon as possible
- **Drive** – we'll give you a Mercedes-Benz loan car to keep you moving while we work on yours. Drop off your Mercedes-Benz and collect your loan car between 8am and 11am, and we'll have your car ready for you when you return before 6pm
- **Collect** – if it's simply not convenient to bring your car to us, Collect is the perfect option. Our driver will collect your car from your home or work between 8am and 11am. Once our work is complete, we'll return your car before 6pm

To get an instant quote and book your appointment, visit [vertumercedes-benz.com](http://vertumercedes-benz.com)

> Find out more

# Mercedes-Benz GenuineParts.

When it comes to caring for your car, accept no compromises. We recommend using nothing but Mercedes-Benz GenuineParts. Only these parts have been designed for your car and only these parts can be relied on to keep it performing at its best.

At Vertu Mercedes-Benz, we offer the full range for all models. Our sales staff can assist with any GenuineParts questions and our workshop team are specially trained to fit them for you.

[> Find out more](#)



# Mercedes me connect.

The connected driving experience from Mercedes-Benz.

Mercedes me connect is an intelligently connected world, built around you and your vehicle. It updates your driving experience for the connected age – connecting you and your car, and vice versa, via smartphone, tablet or desktop.

Now you can receive:

- Parking at the touch of a button with the Remote Parking Pilot
- Concierge Service, offering you personal luxury every day
- Remote Online, tracking your vehicle's location in real-time
- Live Traffic Information
- Car-to-X Communication so issues don't become your problem
- Automated updates when your service is due
- Mercedes-Benz emergency call system.

[> Find out more](#)



# smart after sales.

More than a car, a smart is a new urban driving experience. Nippy, stylish and full of character: it opens up a world of new possibilities. You'll discover great things every time you take the wheel. At Vertu Mercedes-Benz, we don't want you to miss a single moment of the fun, which is why we offer all smart after sales products and services. Check out the following pages to discover how to get the most out of life with your smart.

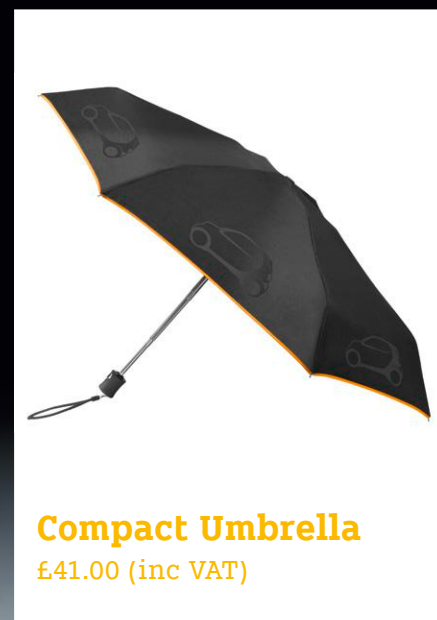
Engineered with Mercedes-Benz.



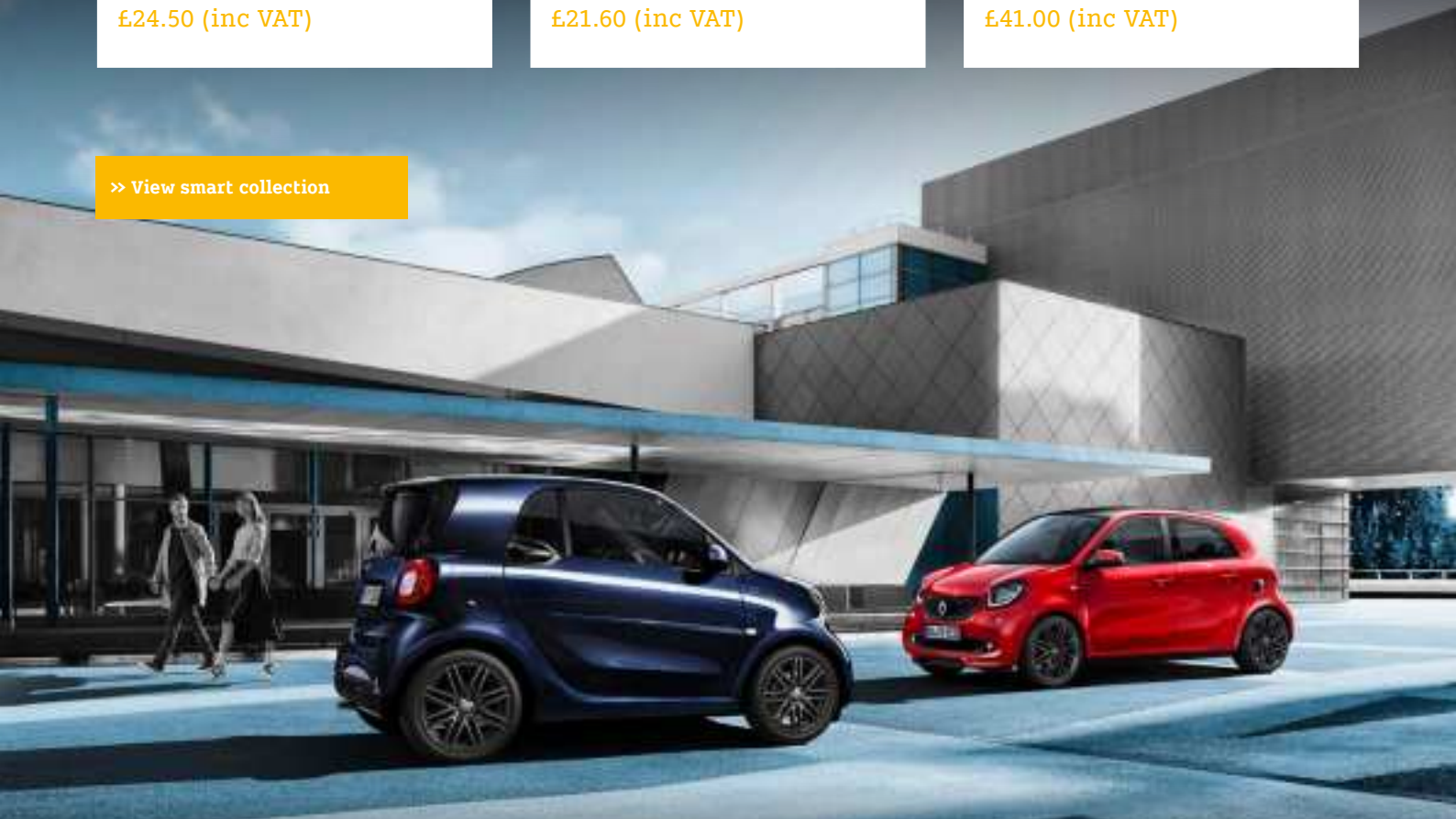
# The smart collection 2018.

Winter may be a season for hot drinks under a blanket, but it's also perfect for exploring the great outdoors. Of course, to enjoy the crisp air and icy fields you need the right gear. The smart knitted hat will keep your ears warm, while the hooded sweater will take care of the rest, and there's a smart umbrella for winter rain. As thoughts turn to Christmas, there are even a few gift ideas for the special people in your life, like model cars and USB sticks. And to make sure you're on time for every Christmas party, check out the sleek, stylish unisex watch.

Drop by your local Vertu Mercedes-Benz Retailer to see the Collection for yourself.



[» View smart collection](#)





[» View smart collection](#)



**Ladies' sweater,  
smart**

£115.05 (inc VAT)



**Wrist watch Unisex,  
smart, passion**

£142.80 (inc VAT)



**USB stick, smart**

£24.50 (inc VAT)



**Travel bag, smart**

£85.00 (inc VAT)



**Flat brim cap, smart**

£22.00 (inc VAT)



**smart fortwo coupé  
passion model**

£6.50 (inc VAT)





# Looking after your smart.

smart ServiceCare plans start at just £10 a month\*.

The best way to keep your smart in great shape is with regular servicing at your Vertu smart Retailer. Here you can be sure it's with the smart experts. And our smart ServiceCare plans give you a flexible, affordable way to organise your services ahead of time.

- You can now fix the price of parts and labour for up to three services so you'll know the cost before we start
- It even includes regular service items like spark plugs, air filters and fuel filters.

Trust the right people with your smart.

	2 Services		3 Services		
	12 months	24 months	12 months	24 months	36 months
fortwo	£44.00	£22.00	£69.00	£34.50	£23.00
forfour	£44.00	£22.00	£69.00	£34.50	£23.00
EQ fortwo	£20.00	£10.00	£45.00	£22.50	£15.00
EQ forfour	£20.00	£10.00	£45.00	£22.50	£15.00
	4 Services				
	12 months	24 months	36 months	48 months	
fortwo	£96.00	£48.00	£32.00	£24.00	
forfour	£96.00	£48.00	£32.00	£24.00	
EQ fortwo	£56.00	£28.00	£18.67	£14.00	
EQ forfour	£56.00	£28.00	£18.67	£14.00	

Includes new and approved used vehicles. Prices shown effective from 1 April 2018. Information correct at time of going to print. Prices subject to change without prior notice.

[» Get a ServiceCare plan](#)

\*Based on the smart EQ fortwo with 2 services over 24 months.

After Sales products and services | Take good care with Vertu Mercedes-Benz.

# smart ways to win the winter.

Our waterproof boot tub will help you protect against wet and muddy gear, and if you're feeling brave enough to let the top down, the draught-stop will cut out the wind. For long journeys there's a tablet holder for iPad Air that turns your car into a mobile cinema, so your passengers can watch their favourite Christmas films to get in the spirit.

[» View all accessories](#)



## Boot tub

£46.49 (inc VAT)



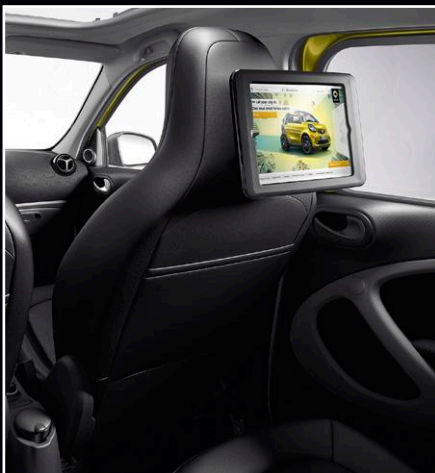
## smart wind deflector

£59 (inc VAT)



## Floor mats

£39.26 (inc VAT)



## Tablet holder for iPad® Air

£249.60 (inc VAT)



## Universal smartphone cradle

£57.86 (inc VAT)



## First aid kit

£17.58 (inc VAT)



[www.vertumercedes-benz.com](http://www.vertumercedes-benz.com)



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